

St Peter's Hospice Local Lotto Full Terms & Conditions

Registered Charity No. 269177



Introduction

St Peter's Hospice Local Lotto is a society lottery licensed by the Gambling Commission under the Gambling Act 2005.

The Local Lotto is promoted by Jayne Clarke, Director of Income Generation on behalf of St Peter's Hospice, Charlton Road, Brentry, Bristol, BS10 6NL. Registered Charity No 269177.

All profits from the Local Lotto go directly towards funding St Peter's Hospice, Registered Charity 269177, and its care services.

This document sets out the terms and conditions for the Local Lotto and all entrants agree to be bound by these rules.

St Peter's Hospice reserves the right to amend these terms and conditions at any time. If St Peter's Hospice does this, it will publish the amended terms and conditions on the St Peter's Hospice website. A written copy of these terms and conditions may be obtained by sending a stamped addressed envelope to St Peter's Hospice Local Lotto, Unit C, 2nd Floor, Estune Business Park, Wild Country Lane, Long Ashton, Bristol BS41 9FH.

In the event of any dispute regarding the rules, the decision of St Peter's Hospice shall be final and no correspondence or discussion shall be entered into.

St Peter's Hospice Local Lotto is open to individuals who are aged 18 or over and are resident of Great Britain (this excludes the Channel Islands, the Isle of Man and Northern Ireland)

Cost of entry

Entry to the Local Lotto costs £1 and is payable in advance.

All Local Lotto entry sales are final and no refunds shall be made at any time. All entrants acknowledge that their payment of £1 per ticket to enter the Local Lotto does not guarantee that they will win any prize.

Only tickets for which full payment has been received either in the form of cash or cleared funds are eligible to win the prize.

If you miss a payment your Local Lotto number will not be placed in the draw for the period missed.

The number of Local Lotto entries per player, per week is limited to 20.

Each game number is unique. A randomly selected game number will be issued with the confirmation of entry.

The draw

The draw for the prizes will normally be held every Friday. We reserve the right to change the draw day in the following circumstances:

- If the draw falls on a public holiday;
- The draw mechanism is not accessible;
- To allow time for the clearance of Direct Debit payments;
- Any other circumstances beyond St Peter's Hospice control that prevents the draw from being carried out.

In the event of a delay, the draw will take place as soon as possible thereafter.

You do not need to be present at the draw to win the Local Lotto.

Prizes and winners

The prize structure for the Local Lotto is:

- 1 x £1,000 guaranteed to be won each week;
- 10 x £10 guaranteed to be won each week;
- Rollover prize £150 not guaranteed to be won.

Winning numbers are selected randomly by approved secure computer software from all the entries in that week's draw. A winning ticket can only be selected once in the same draw.

The rollover prize starts at £150. The rollover prize is chosen from all the numbers in the lottery's database. If an allocated number is drawn then the prize is won. If an unallocated number is drawn then the prize goes up by £150 each week. This continues until either the prize is won or it reaches £5,100 where it will be a guaranteed win.

The likelihood of winning the Local Lotto depends on how many entries are in that weeks draw. On the 30th April 2021 there was a 1 in 6,638 chance of winning the first prize of £1,000.

Winners of the £1,000 prize and rollover prize will notified by telephone. Where a winner is uncontactable or we don't hold an accurate telephone number, they will be notified by post. All other prize winners will be notified by post. Cheques will be sent in the name of the entrant only.

Winning numbers will be published on the St Peter's Hospice website (www.stpetershospice.org) and displayed in St Peter's Hospice shops.

St Peter's Hospice reserves the right to use the name and address of the winner and their photograph in any publicity unless notified otherwise. We will ask the winner to take part in promotional activity. If the winner agrees, the winner will be asked to complete and sign a St Peter's Hospice consent form.

How to Play

- Online at www.stpetershospice.org;
- Visit or phone the Fundraising Office on 01275 391 400;
- Complete the form on a Local Lotto leaflet;
- Purchase a single ticket through our shops;
- Speak to one of our Local Lotto Fundraisers.

Membership

Once we have received and processed a lottery application, you will receive confirmation with your unique Local Lotto number.

Any member may subsequently request an alternative game number if they wish at any time and this will be issued providing that it has not already been allocated to an existing member.

Payments can be made annually (£52), half yearly (£26), quarterly (£13) or monthly £4.34, (direct debit only) per Local Lotto number.

Single tickets

You can purchase a one off ticket online (www.stpetershospice.org) or through any of our St Peter's Hospice shops. One ticket will buy you entry to a single draw which will be run on the date specified on the ticket purchased. If you purchase a single ticket via the website you will receive an email confirming your Local Lotto number and draw date.

Wedding favours

Each wedding favour provides wedding guests entry into the weekly draw specified on the favour. Wedding guests must be over 18 to participate. Wedding favours must be pre ordered and there is no maximum number of tickets.

Payment types

Direct Debit

Payment will continue unless you cancel your Direct Debit payment with your bank or by notifying The Local Lotto Team.

Players have the option to select 'Keep the Change'. This option rounds up the Direct Debit payment from £4.34 per number per month to £5 per number per month, with the additional 66p being treated as a donation. If the player is eligible this donation can also be Gift Aided. All other rules to monthly Direct Debits apply.

Standing Order

Available to existing standing order players only. Payments will continue unless you cancel the instruction with your bank.

Payroll

St Peter's Hospice employees can pay via their salary. Payments will be paid to us by St Peter's Hospice and must be received in advance of the draw.

Cheque

Cheques should be made payable to St Peter's Hospice. You will receive a renewal reminder before your credit expires.

Debit card payment

Payments can be made over the phone by calling the Local Lotto Team and via our website (www.stpetershospice.org).

Please note, in line with Gambling Commission regulation, credit card payments will no longer be accepted to purchase gambling products remotely. This includes over the phone and online.

Membership Administration

All Local Lotto players are solely responsible for providing St Peter's Hospice with their accurate and up-to-date contact details. Winners' cheques will only be issued to the relevant names and addresses held on our database.

St Peter's Hospice will be in no way liable for any failure or inability to contact any Local Lotto player due to any errors, omissions or inaccuracies in the contact details that the Local Lotto player has provided.

It is the responsibility of the Local Lotto player to make St Peter's Hospice aware of any change of address or contact details.

Where a winner is uncontactable, has an incorrect address on file or does not cash a winner's cheque within 6 months the cheque will be cancelled by St Peter's Hospice and treated as a donation.

St Peter's Hospice reserves the right to refuse entry or disqualify any Local Lotto player if it has reasonable grounds to believe the entrant has breached any of these rules.

Cancellation

Local Lotto membership can be cancelled at any time by notifying St Peter's Hospice in writing, by phone or via email. If you pay by standing order you must also cancel your agreement with your bank as we are unable to do this and payments will continue.

If your Local Lotto play has any remaining credit, your number will continue to be entered into the draw until the credit runs out, unless a refund is expressly requested. Any remaining odd pence amounting to less than £1 will be treated as a donation.

St Peter's Hospice reserves the right to cancel membership where no draw has been entered into for 4 or more consecutive weeks or if 4 consecutive Direct Debit payments have rejected.

Deceased players

Following notification that a Local Lotto player is deceased the Local Lotto number(s) will remain in the draw until the last round £1 has been played and then cancelled, unless the Executor or Next of Kin specifically request a refund. Any winnings will be made out to the 'Executors of'.

If payments are made by standing order, the Executor or Next of Kin must also cancel the standing order agreement with the bank as we are unable to do this. If standing order payments continue to be received, these will be accepted as a donation unless alternative instruction is given.

We will accept instructions from Next of Kin to transfer the Local Lotto number(s) into their name to be played in memory of the deceased. Proof of status will be required.

General Information

St Peter's Hospice shall not be liable for any loss or damage suffered or arising from:

- any delays or failures in the postal service or other delivery methods used by St Peter's Hospice or the Local Lotto player from time to time;
- any delays or failures in any software or other systems used by St Peter's Hospice for the administration of the Local Lotto;
- any delays or failures in the Banking system used by St Peter's Hospice or the Local Lotto player;
- any refusal by St Peter's Hospice to accept registration of an individual as a Local Lotto player or the cancellation of a Local Lotto player;
- any failure to enter a chance into the draw;
- any event beyond the reasonable control of St Peter's Hospice.

Nothing within these terms and conditions shall create or should be construed as creating any form of contract between any Local Lotto player and St Peter's Hospice.

In the event of any dispute regarding the rules, the decision of St Peter's Hospice shall be final and no correspondence or discussion shall be entered into.

Identification of Local Lotto representatives

All our representatives will be wearing St Peter's Hospice uniform and have identification cards which should be clearly visible to you. The card has their photograph, name and job title.

St Peter's Hospice staff

Staff are allowed to participate in the Local Lotto, subject to them meeting the terms and conditions. The exception to this is any staff members who are named as responsible persons on the Gambling Commission Licences held by St Peter's Hospice and members of staff who administrate the Local Lotto and have access to run the draw.

Regulation

The Local Lotto is licensed and regulated in Great Britain by the Gambling Commission under account number 4813 <https://beta.gamblingcommission.gov.uk/public-register/business/detail/4813>

Data Protection

St Peter's Hospice is committed to protecting the member's privacy. Data that is collected from the member is used lawfully in accordance with the General Data Protection Act. You can read our [Privacy Policy](#) on our website for more information on how we use and protect personal information.

Any member has the right to access the information held about them. To obtain this information, please contact St Peter's Hospice in writing

Concerns and Complaints

Any concerns or complaints relating to the Local Lotto can be made verbally to any member of staff, in writing to St Peter's Hospice Local Lotto, Block C, 2nd Floor, Estune Business Park, Wild Country Lane, Long Ashton, Bristol, BS41 9FH or by email lotto@stpetershospice.org. Please see our complaints procedure on our website for details on how we deal with complaints. A copy can also be requested from the Fundraising Office.

Responsible Gambling

St Peter's Hospice promotes responsible gambling. Under the Gambling Act 2005, we have a duty to ensure gambling is free of crime and protects children, and the vulnerable, from gambling.

It is an offence for anyone under the age of 18 years to participate in the Local Lotto. Where we believe that a person may be under the age of 18, we may ask for proof of age. We may also carry out checks to comply with this requirement. If a player is found to be under the age of 18 any credit remaining will be refunded and the prize forfeited.

St Peter's Hospice is a member of the Hospice Lotteries Association, who on behalf of their members makes a financial contribution to BeGambleAware. BeGambleAware is a registered charity that provides confidential telephone support and counselling to anyone who is affected by problem gambling. Please visit www.BeGambleAware.org for more information and support.



BeGambleAware.org®

Self Exclusion

Notification to self exclude from the Local Lotto can be made at any time by printing and completing the self exclusion form on our website or calling the Fundraising Office. Please visit our website (www.stpetershospice.org) for more information.