



St Peter's Hospice

Self-Exclusion

We understand that lottery members may wish, for personal reasons, to exclude themselves from St Peter's Hospice Your Local Lotto.

Members wishing to self-exclude will not be able to rejoin for a minimum of 6 months and you will not receive any marketing materials from us during this exclusion period. Whilst we will take all reasonable steps to ensure we do not market gambling products to you, the onus is on you to not purchase lottery or raffle tickets from us during the exclusion period.

Once we receive your request to self-exclude a member of our lottery team will call you to explain the process and get your final authorisation. We will then cancel your play(s) and you will be removed from any future draws.

Any credit left on your account will be refunded to you. If you currently pay by standing order, you will need to contact your bank to cancel your payment instruction(s). You can only rejoin the lottery once the exclusion period has ended.

To self-exclude from St Peter's Hospice Your Local Lottery and all gambling related activities, please complete this form and return it:

By Post

Freepost RTEY-UXTU-CBTR, St Peter's Hospice Local Lotto, Block C, Estune Business Park, Wild Country Lane, Long Ashton, Bristol, BS41 9FH

By Email

lotto@stpetershospice.org

[] Please exclude me from St Peter's Hospice Your Local Lottery with immediate effect. I understand that St Peter's Hospice will take reasonable steps to support my self-exclusion, but responsibility remains with me to comply.

Forename..... Surname.....

Address.....

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..... Postcode

Phone/Mobile Number

Email

Signature..... Date.....

For help, support and advice about any problems with gambling call the **National Gambling Helpline** on 0808 8020 133 or visit **www.begambleaware.org**