

Self Exclusion

We understand that lottery members may wish, for personal reasons, to exclude themselves from St Peter's Hospice Local Lotto.

Self exclusion is not the same as cancelling your membership. If you wish to cancel your membership, please call Bobbie on 01275 391 115 or email lotto@stpetershospice.org

Members wishing to self exclude will not be able to rejoin for a minimum of 6 months and you will not receive any marketing material from us. You will also not be able to participate in our Christmas Raffle.

Once we receive your request to self exclude a member of our lottery team will call you to explain the process and get your final authorisation. We will then cancel your play(s) and you will be removed from any future draws. Any credit left on your account will be refunded to you.

If you currently pay by standing order, you will need to contact your bank to cancel your payment instruction(s).

You can only rejoin the lottery once the exclusion period has ended. Please contact us and we will send you a form to complete.

To self exclude from St Peter's Hospice Local Lotto please complete this form and return it:

- by post: Freepost RTEY-UXTU-CBTR, St Peter's Hospice Local Lotto, Block C, Estune Business Park, Wild Country Lane, Long Ashton, Bristol, BS41 9FH
- by email: lotto@stpetershospice.org

[] Please exclude me from St Peter's Hospice Local Lotto with immediate effect. I understand that St Peter's Hospice will take reasonable steps to support my self exclusion, but responsibility remains with me to comply.

Title..... Forename..... Surname.....
 Address.....
Postcode

 Phone number
 Email
 Lottery number (if applicable)

Signature..... Date.....

For help, support and advice about any problems with gambling call the National Gambling Helpline on 0808 8020 133 or visit www.begambleaware.org